UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND NORTHERN DIVISION

| Cyndi Tradewell, | : Civil Action No.: |
|---|------------------------|
| Plaintiff, | · : |
| v. | : |
| Millennium Financial Group; and DOES 1-10, inclusive, | COMPLAINT |
| Defendants. | : : |

For this Complaint, the Plaintiff, Cyndi Tradewell, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA"), and the invasions of Plaintiff's personal privacy by the Defendants and their agents in their illegal efforts to collect a consumer debt.
 - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendants transact business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

4. The Plaintiff, Cyndi Tradewell ("Plaintiff"), is an adult individual residing in Westminster, Maryland, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).

- 5. Defendant, Millennium Financial Group ("Millennium"), is a Oklahoma business entity with an address of 5770 Northwest Expressway, Suite 102, Oklahoma City, Oklahoma 73132, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).
- 6. Does 1-10 (the "Collectors") are individual collectors employed by Millennium and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
 - 7. Millennium at all times acted by and through one or more of the Collectors.

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 8. The Plaintiff incurred a financial obligation (the "Debt") to a creditor (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to Millennium for collection, or Millennium was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. Millennium Engages in Harassment and Abusive Tactics

12. Defendant placed automated calls with prerecorded voice messages on the Plaintiff's residential phone line in an attempt to collect the debt.

13. Defendant failed to provide the Plaintiff with written documentation verifying the debt.

C. Plaintiff Suffered Actual Damages

- 14. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 15. As a direct consequence of the Defendants' acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, fear, frustration and embarrassment.

COUNT I VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 16. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 17. The Defendants' conduct violated 15 U.S.C. § 1692g(a)(1) in that Defendants failed to send the Plaintiff a validation notice stating the amount of the Debt.
- 18. The Defendants' conduct violated 15 U.S.C. § 1692g(a)(2) in that Defendants failed to send the Plaintiff a validation notice stating the name of the original creditor to whom the Debt was owed.
- 19. The Defendants' conduct violated 15 U.S.C. § 1692g(a)(3) in that Defendants failed to send the Plaintiff a validation notice stating the Plaintiff's right to dispute the Debt within thirty days.
- 20. The Defendants' conduct violated 15 U.S.C. § 1692g(a)(4) in that Defendants failed to send the Plaintiff a validation notice informing the Plaintiff of a right to have verification and judgment mailed to the Plaintiff.

- 21. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
 - 22. The Plaintiff is entitled to damages as a result of Defendant's violations.

<u>COUNT II</u> <u>VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT – 47 U.S.C. § 227, et seq.</u>

- 23. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 24. Without prior consent the Defendants made telephone calls to the Plaintiff's residential telephone line using an artificial or prerecorded voice to deliver a message without the prior express consent of the Plaintiff in violation of 47 U.S.C. § 227(b)(1)(B).
- 25. The foregoing acts and omissions of the Defendants constitute a violation of the Telephone Consumer Protection Act, including every one of the above-cited provisions.
 - 26. The Plaintiff is entitled to damages as a result of the Defendants' violations.

COUNT III INVASION OF PRIVACY BY INTRUSION UPON SECLUSION

- 27. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 28. The *Restatement of Torts, Second,* § 652(b) defines intrusion upon seclusion as, "One who intentionally intrudes…upon the solitude or seclusion of another, or his private affairs or concerns, is subject to liability to the other for invasion of privacy, if the intrusion would be highly offensive to a reasonable person."
- 29. Maryland further recognizes the Plaintiff's right to be free from invasions of privacy, thus Defendants violated Maryland state law.

- 30. The Defendants intentionally intruded upon Plaintiff's right to privacy by continually harassing the Plaintiff with repeated automated telephone call to the Plaintiff's residence.
- 31. The telephone calls made by the Defendants to the Plaintiff were so persistent and repeated with such frequency as to be considered "hounding the plaintiff" and "a substantial burden to her existence," thus satisfying the *Restatement of Torts, Second,* § 652(b) requirement for an invasion of privacy.
- 32. The conduct of the Defendants in engaging in the illegal collection activities resulted in multiple invasions of privacy in such a way as would be considered highly offensive to a reasonable person.
- 33. As a result of the intrusions and invasions, the Plaintiff is entitled to actual damages in an amount to be determined at trial from the Defendants.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendants:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendants;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A) against the Defendants;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against the Defendants;
- 4. Statutory damages pursuant to 47 U.S.C. § 227(b)(3)(B) & (C);
- 5. Actual damages from the Defendants for the all damages suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and

intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff; and

6. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: January 12, 2011

Respectfully submitted,

By_/s/ Forrest E. Mays____

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